



united nations relief and works agency
for palestine refugees in the near east

وكالة الأمم المتحدة لإغاثة وتشغيل
اللاجئين الفلسطينيين في الشرق الأدنى

Employment Services Centers - Lebanon

The UNRWA ESCs aim to increase the employability and social inclusion of Palestine refugees in Lebanon by providing free of charge high quality employment services, ranging from individual and group counseling and information sessions to direct referral and placement of job seekers into identified job opportunities.

UNRWA Employment Services Centers (ESCs) remain the only resource for the refugee job seekers to receive counseling/coaching services as well as support on the placement and referral of Palestine refugees into the labor market. There are currently four fully operational ESCs across Lebanon (Beirut, Saida, Tyre and the North), that provide high quality employment services for Palestine refugees.



ESC structure

ESC structure:

1 supervisor

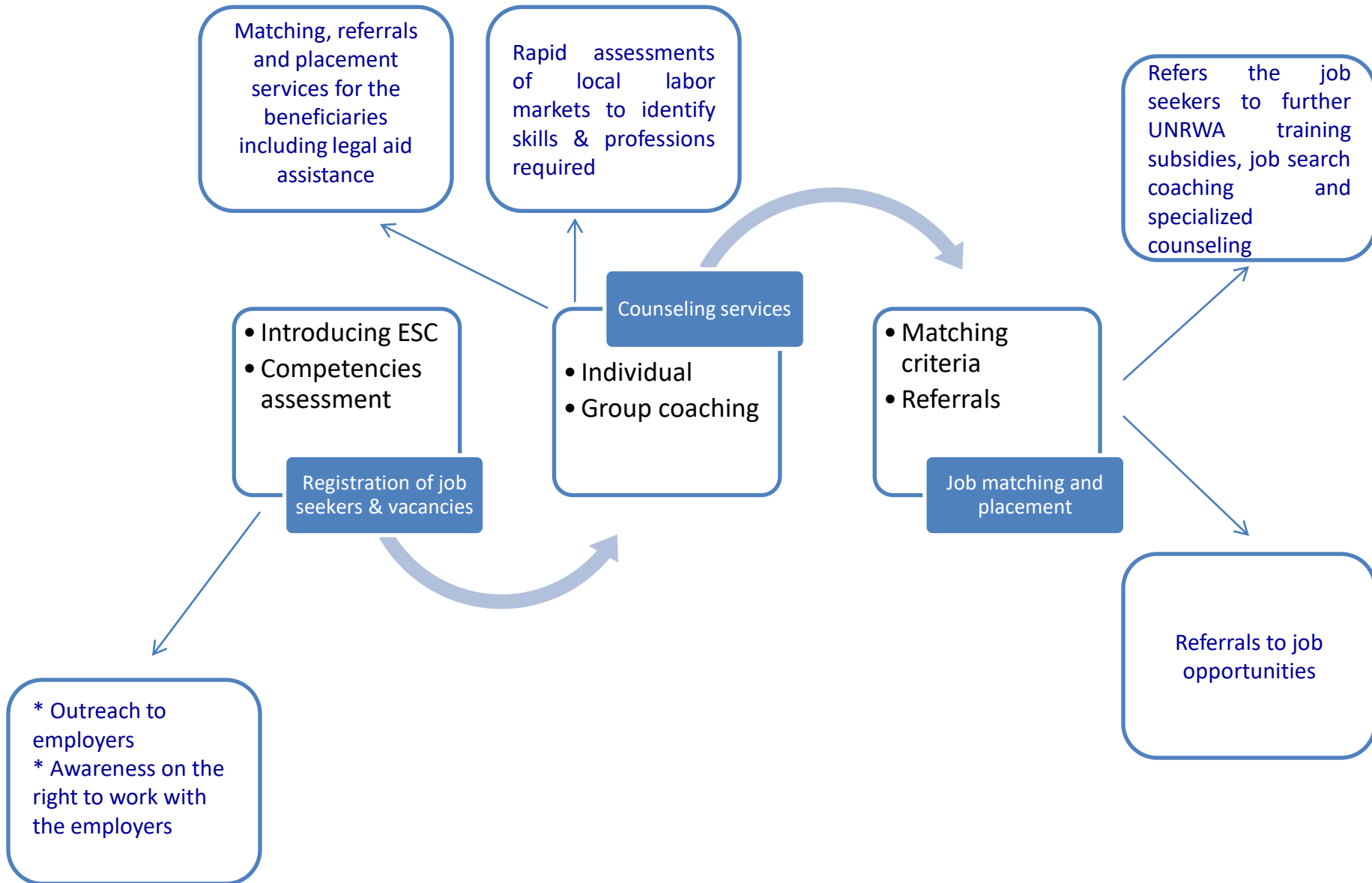
1 outreach officer

1 counselling and placement officer

1 registration clerk



Workflow



Advocacy for Right to work

To promote full access of all groups to the job of their choice

Promote rights and entitlements of the Palestinian job seekers

Where needed, referral to UNRWA Legal Aid Unit, for legal counseling, and representation

Challenges & Opportunities

Challenges

Opportunities

Lebanese Labor Law

Discrimination

Coordination with
Int. NGOs

Local advocacy
campaigns

Improvements of the
quality of education



Way forward

Labor market analysis

- to strengthen research capacity and improve LM monitoring system

Right to work

- to strengthen the referral system with the UNRWA Legal Aid Unit
- strengthening of advocacy

Entrepreneurship

- promotion of business skills, for micro and small enterprises, contributing to the creation of employment opportunities

Thank you!