### HARMONIZED APPROACH TO EMPLOYMENT SERVICES

Amman - 17.05.17

#### Why Employment Services?

Facilitate matching of a new workforce with employers

Job matching is not only skills matching

Importance of other aspects: wages, working conditions

Lack of in-depth understanding of these aspects

Replacement of migrants by Syrians not "automatic"

Need for a new business model in manufacturing sector to be informed by ES

#### **ILO Sources**

- Employment Service Convention, 1948 (No. 88);
- Private Employment Agencies Convention, 1997 (No. 181);
- Guiding principles on the access of refugees and other forcibly displaced persons to the labour market (2016);
- Guidelines for establishing Emergency Public Employment Services,
- Manual for UNRWA Employment Service Centres (2013).



#### Core principles

Free services

Confidentiality

**Equity** 

**Empowerment** 

Durable solutions

**Social Partners** 

Work conditions and labour dispute

Coordination

#### Main services of Employment Service Centers

### Registration of Job Seekers and Vacancies

Common format job seekers and vacancies

3 hours group based job search

2 hours career guidance

Job search plan

Services to employers

# Job matching and placement

Matching criteria

No Child labour

Work permit and social security

Referral

# Active labour market programmes

Training + certification

Competency based

Occupational Safety and Health

In class and OTJ

Entrepreneurship and BDS

# Labour market information and analysis

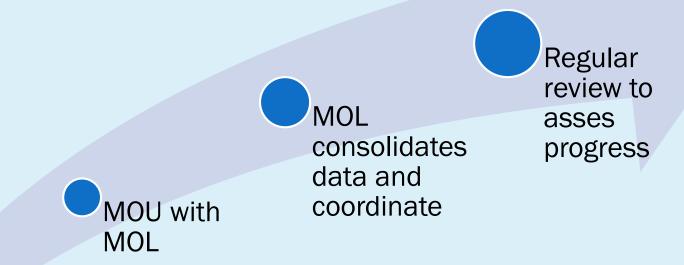
Monthly consolidation and analytical update

Same classifications

ESCs analysis of barriers to decent work

Open database for the best interest of job seeker

### Way forward



Text revised based on inputs of ESCs

Thank you!